

## Customer Service Report for the Video/Cable Branch



For the period: Saturday, August 01, 2009 12:00:00 AM to Monday, August 31, 2009  
11:59:59 PM

Snapshot Date: 9/1/2009  
7:32:10 AM

	CREATED				ASSIGNED/PENDING/CHECKED-OUT			CLOSED			AVG MIN
	DCS	VCM	Web	Other	DCS	VCM	Other	DCS	VCM	Other	To Close
<b>Telecommunications</b>											
2-Way Radios	2	0	0	1	0	0	3	0	0	0	0
Audio Bridging	1	0	0	0	0	0	0	1	0	0	5
Cell Phones	0	0	0	3	0	0	0	0	0	3	0
<b>Grand Total:</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>4</b>	<b>0</b>	<b>0</b>	<b>3</b>	<b>1</b>	<b>0</b>	<b>3</b>	<b>1</b>

Total Tickets Closed:	4
Total Tickets Assigned/Pending/Checked Out:	3
Total Tickets Created:	7